

**PHILIPS**

Dictation

Success story

**allsop**

**allsop**

# SpeechLive optimises

## remote file processing

Innovative cloud solution boosts clerical performance and optimises productivity for Property Consultants

### Expert independent property consultants

Founded in 1906, with 169 fee-earners, Allsop have the people, the skills, the experience and the drive to maximise value for their clients in any given market. Their open, friendly and honest approach results in clients who stay with them over the long-term.

### Adapting technologies for advancing requirements

Allsop's offices are supported by systems to accelerate client and administrative processes – dictation and processing voice files into typed documents is an established clerical practice.

Partners Richard Bouchier and John Carter have worked with varying grades of dictation products and seen the technology grow from basic tapes to wireless dictating devices. With growing client requirements and changes in staff's working practices, the firm needed an element of flexibility in their current system to maximise staff productivity when working remotely. As established users of Philips Speech Exec Pro, Richard sought a natural progression from this solution. Philips introduced SpeechLive – an innovative cloud-based solution where dictations can be recorded anywhere with uncompromised security.

### Introducing SpeechLive

SpeechLive is a revolutionary workflow solution; easy, secure and time-efficient. Configurable to commercial and administrative needs, SpeechLive is company-wide accessible yet maintains optimum file security for data protection. With automatic 256bit encryption and file back-up to tackle compromised connections or hardware malfunctions – SpeechLive relieves companies from the technological restraints of remote working and revolutionises dictation workflow in business environments.

### Remote working enabled and optimised

This technology allowed dictations to be saved in the cloud, rather than on the office LAN; consequently enabling remote working. Richard

## The facts

### Customer

Allsop, property consultancies, UK

### The solution

Philips SpeechMike Premium dictation microphone

SpeechExec Pro dictation software

SpeechLive cloud dictation solution

and John did not have to return to the office to secure their dictated files, as their series of dictated reports were securely encrypted whilst they were still remote.

Home working was a requirement for the Allsop team and the SpeechDrive function resulted in flexible document creation; John can opt for SpeechDrive storage when home-working or his LAN folders when in the office. Richard's productivity also improved; on visiting ten Cornwall properties he was able to process each respective report immediately, meaning each file was typed and finalised before he even returned to the London office. The productivity trail was more apparent with the innovative work-status function; allowing progression of the pending file to be monitored, even when remote.



“

*What is great is when I am out on inspections, I can dictate using the app, send it straight up to the secretary and it's done by the time I'm back in the office.”*

Richard Bouchier, Partner, Allsop



Philips SpeechMike Premium dictation microphone

